

<b>Address of distributor</b>  <hr/> <b>Company</b> (customer ID if applicable) <hr/> <b>Contact person</b> <hr/> <b>Street</b> <hr/> <b>Postal code, City, Country</b> <hr/> <b>Tel./Fax</b> <hr/>	<b>Delivery address</b> (if different from distributor) <input type="checkbox"/> End customer <input type="checkbox"/> Service company  <hr/> <b>Company</b> <hr/> <b>Contact person</b> <hr/> <b>Street</b> <hr/> <b>Postal code, City, Country</b> <hr/> <b>Tel./Fax</b> <hr/>
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**Article** \_\_\_\_\_ **Serial number** \_\_\_\_\_  
**Date of delivery/Construction year** \_\_\_\_\_  
**Invoice or Delivery note number** \_\_\_\_\_  
**Installation**   ☐ Distributor   ☐ Service company (name) : \_\_\_\_\_   ☐ End customer assembly

☐ **Transport damage**

Delivered by:      ☐ Courier company      ☐ Forwarding agency

☐ **apparent defects**      (visible transport damages, notation on delivery note of forwarder, send copy of delivery note and pictures immediately to ATH-Heinl)  
☐ **hidden defects**      (transport damage is noticed only while unpacking the goods, send claim notice with pictures within 24 hours to ATH-Heinl)

☐ **Other damage** (specify) \_\_\_\_\_

**Description of issue**

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**Description of needed spare parts**

Part nr.	Part description	Quantity

**IMPORTANT NOTICE**  
 Damages, which arise from improper handling, failed maintenance or mechanical defects are not within the warranty. For equipment, which was not installed by an authorized technician of ATH-Heinl, the warranty is limited to the supply of the needed spare parts.

Date and place \_\_\_\_\_ Signature and stamp \_\_\_\_\_